



SERVICE PROVIDER SURVEY

Melbourne International Airport (MLB) Melbourne, Florida

The Melbourne International Airport Authority is working to improve the Melbourne International Airport (MLB) for its tenants, the traveling public, and the community. An important part of this effort is the update of the airport's Master Plan and Airport Layout Plan, which we are initiating in Fall 2014. We appreciate your participation in the Master Plan process and will provide opportunities for you to express your ideas and comments.

At this time, we would like to know more about your experience at MLB, any desired improvements and services, and what would be your long-term vision for MLB. Your input will help us tailor upcoming Master Plan meetings. Please take a few minutes to complete and return this survey. Thank you!!

Name	
Address	
Phone Number	
Email Address	
Date	

1. How long have you been a tenant at MLB? _____
2. Do you participate in any aviation-related organizations or airport committees? If Yes, which ones? _____

3. Would you like to be notified of MLB Master-Plan workshops/meetings? _____

4. In general, tell us about your experience as a tenant and commercial aviation service provider at MLB.

5. What airside improvements would help improve your services at MLB and your customer's experience? (i.e., apron improvements)

6. What type NAVAIDs/instrument approaches would improve your services at MLB? Do obstructions that hinder your use of the airport?

7. What landside improvements would improve your experience at MLB and your customer's experience? (i.e., hangars, parking, security improvements, etc.)

8. What type of additional facilities and improvements at MLB would best suit your needs and those of your customers? (Select all that apply).

- | | |
|--|--|
| <input type="checkbox"/> Regular T-Hangars | <input type="checkbox"/> Large T-Hangars |
| <input type="checkbox"/> Executive Box Hangars (approx. 60' x 60') | <input type="checkbox"/> Executive Box Hangars (approx. 80' x 80') |
| <input type="checkbox"/> Corporate Hangars (100' x 100') | <input type="checkbox"/> Other _____ |
| <input type="checkbox"/> Building Maintenance/Repairs | <input type="checkbox"/> Apron Tie-Downs |
| <input type="checkbox"/> Fuel Storage Facilities | <input type="checkbox"/> Apron Parking |
| <input type="checkbox"/> Roadways | <input type="checkbox"/> Signage |
| <input type="checkbox"/> Flight Planning/Weather | <input type="checkbox"/> Gate Access Control |
| <input type="checkbox"/> IT Infrastructure | <input type="checkbox"/> Security and Lighting |
| <input type="checkbox"/> Common Area Landscaping | <input type="checkbox"/> Solid Waste Services and Recycling |
| <input type="checkbox"/> Site Drainage | <input type="checkbox"/> Utilities _____ |
| <input type="checkbox"/> Ground Transportation Services | <input type="checkbox"/> Other _____ |

Specifically, what would you like to see improved?

9. Looking to the future, what is your vision for MLB and what should be accomplished at the airport over the next 20 years?

10. How can the airport help improve the community and be a better neighbor?

Your information is greatly appreciated!

Return survey form to:
 Michael R. Arnold, LEED AP
 ESA-Airports
 E-Mail: info@mlbmasterplanupdate.com
 Mail: 5401 South Kirkman Road, Suite 405
 Orlando, FL 32819